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## Contact Us

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[Spotted Lanternfly](#)



[Importing Plants and Plant Products](#)



[USDA Holds Due to Plant Health Risk](#)



[Shipping Plants, Food, and Other Agricultural Products via Express Courier](#)



## **Contact Directories**

Find contact information for these topics:

### [Animal Health](#)

[Animal diseases, livestock and poultry health, veterinary accreditation, veterinary biologics, laboratory services, emergency management, and more](#)

### [Animal and Animal Product Imports and Exports](#)

[Import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics](#)

### [Animal Welfare](#)

[Animal welfare complaints, applying for a license or registration, importing dogs for resale or adoption, Animal Welfare Act requirements, Horse Protection Act requirements, and related topics](#)

[Biotechnology](#)

[Regulation of plants, plant pests, and biological control organisms developed using genetic engineering](#)

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[Resource management and administrative services, including acquisition and asset management, financial management, human resources, and information technology.](#)

[Emergency and Regulatory Compliance Services](#)

[Emergency support function #11 coordinators, Investigative and Enforcement Services, and more](#)

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[In-country animal and plant health inspection services, Foreign Service Officers, and related topics](#)

[Plant Health](#)

[Plant pests and diseases, domestic and emergency programs, moving plants across State lines, bees and pollinator health, and more](#)

[Plant and Plant Product Imports and Exports](#)

[User fees, import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics](#)

[Wildlife Services](#)

[Wildlife damage assistance, managing feral swine, rabies in wildlife, other wildlife diseases, National Wildlife Research Center, and more](#)

## **Other Inquiries**

## **Inquiries from the general public, including pet travel and veterinary accreditation**

### **APHIS Customer Service Center**

[aphis.customersupport@usda.gov](mailto:aphis.customersupport@usda.gov)

[844-820-2234](tel:844-820-2234)

Monday–Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

Our office will be closed on Thanksgiving Day (November 28th) and November 29th in observance of the holiday. We will resume normal business hours on Monday, December 2nd. Please leave a detailed message or email, and we will respond. Due to a high volume of inquiries, please allow additional time to respond. Thank you for your patience.

Although the call center is closed, pet health certificates will still be processed November 29th. For pet travel inquiries, contact your local [APHIS Endorsement Office](#).

For more information on APHIS programs, visit our [homepage](#).

## **Inquiries from the press and media**

[aphispress@usda.gov](mailto:aphispress@usda.gov)

[301-851-4100](tel:301-851-4100)

Monday–Friday, 8:30 a.m. to 5:00 p.m. Eastern Time

## **Inquiries from Federal and State partners, industry, and nongovernmental organizations**

Katrina Rudyj

Advisor for State and Stakeholder Relations

[katrina.e.rudyj@usda.gov](mailto:katrina.e.rudyj@usda.gov)

[202-799-7029](tel:202-799-7029)

## **Inquiries from Members of Congress and their staff**

Christopher Needham  
Legislative Director  
[christopher.m.needham@usda.gov](mailto:christopher.m.needham@usda.gov)  
[202-799-7027](tel:202-799-7027)

## **Inquiries from Native American Tribes**

Terry W. Clark, DVM  
Deputy Director, Office of National Tribal Liaison  
[terry.w.clark@usda.gov](mailto:terry.w.clark@usda.gov)  
301-440-4388

## **APHIS Website Support**

Contact the [APHIS webmaster](#) to:

- Report a website problem, such as a broken link or 404 error
- Request a website change or enhancement

## **Address**

### **U.S. Department of Agriculture**

Animal and Plant Health Inspection Service  
4700 River Rd.  
Riverdale, MD 20737

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