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# Animal and Animal Product Trade Contacts

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Not sure who to contact? We can help!

Select an option from the list below.

## I want to...

- [ask about importing or inspecting a live animal from a foreign country, quarantines, or export inspections](#)
- [check international pet travel requirements or ask about endorsing an export or health certificate for live animals](#)
- [ask about endorsing an animal product export certificate, schedule an animal product export facility inspection, or related questions](#)
- [ask the local VS service center about the approved establishment program for the safe import of animal trophies, hides, or feathers](#)
- [ask about importing animal products into or transiting them through the United States, confirm current trade restrictions, or check related testing requirements](#)
- [ask about importing live animals into or transiting them through the United States, confirm current trade restrictions, or check related testing requirements](#)
- [ask questions about using the Automated Commercial Environment to submit APHIS-required import data for plants, animals, or their products](#)

- [ask about permit requirements to import dogs for resale or adoption or get help applying for a permit](#)

### [Download contacts](#)

#### Port Services (by State)

APHIS Veterinary Services oversees animal inspection and quarantine activities at ports throughout the United States. Contact your nearest Port Services office for questions about import inspections at a port of entry, quarantine of animals arriving from a foreign country, requesting approval as a private animal import quarantine facility, or scheduling an inspection for animal export.

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#### Export Trade Services (by State)

APHIS has animal health officials available nationwide with expertise in export requirements for animals. Contact your nearest office for questions about [international pet travel](#) requirements (including health certificate endorsement) or endorsing an export or health certificate for live animals.

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#### Animal Product Export Certificate Endorsement

For animal product export certificate endorsement or questions, select your State or Territory to email the appropriate office and include "Animal products: endorsement or question" plus your State or Territory's name in the subject line. **Note:** *Offices may serve multiple States and Territories.*

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#### Animal Product Export Facility Inspections

For animal product export facility inspection requests or questions, select your State or Territory to email the appropriate office and include "Facility Inspection" plus your State or Territory's name in the subject line. **Note:** *Offices may serve multiple States*

*and Territories.*

- Select a State -



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## VS Service Centers for Approved Establishment Program

APHIS' [Approved Establishment](#) program helps ensure the safe import of animal trophies, hides, and feathers. Contact your local APHIS Veterinary Services (VS) service center to ask about becoming an approved establishment or if you have questions or need to submit paperwork for a shipment consigned to an approved establishment.

- Select a State -



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## Animal Product Import and Export

Contact APHIS' Animal Product Import and Export team for questions about current trade restrictions, testing requirements for international trade, importing an animal product into the United States, or transiting an animal product through the United States.

## Animal Product Import and Export

Email: [apie@usda.gov](mailto:apie@usda.gov)

Phone: [301-851-3300](tel:301-851-3300)

Mailing Address

VS Strategy and Policy

5601 Sunnyside Ave., #AP-220/3-WS-2504

Beltsville, MD 20705

Note:

Email is preferred. For urgent requests, state "URGENT" in the email subject line.

## Live Animal Import and Export

Contact APHIS' Live Animal Import and Export team for questions about current trade restrictions, testing requirements for international trade, importing a live animal into the United States, or transiting a live animal through the United States.

For questions about import permits or permit applications:

### Live Animal Import Permit Team

Email: [laipermits@usda.gov](mailto:laipermits@usda.gov)

Phone: [301-851-3300](tel:301-851-3300)

For general questions related to the import of a live animal:

### Live Animal Import and Export

Email: [laie@usda.gov](mailto:laie@usda.gov)

Phone: [301-851-3300](tel:301-851-3300)

## Automated Commercial Environment

Contact APHIS' Automated Commercial Environment (ACE) team if you have technical questions about using the APHIS Core Message Set to file APHIS-required import data in ACE for plants, animals, or their products.

### APHIS Core Message Set Help Desk

Email: [ace.itds@usda.gov](mailto:ace.itds@usda.gov)

Phone: [833-481-2102](tel:833-481-2102)

### ACE Team

Email: [ace.itds@usda.gov](mailto:ace.itds@usda.gov)

## Import Permits (Dogs for Resale and Adoption)

APHIS' Animal Care program works with partners at U.S. ports of entry to make sure dogs imported into the United States for commercial sale or adoption meet the Animal Welfare Act's health, age, and vaccination requirements. Contact our team if you have questions about [import permit requirements for these dogs](#) or need help applying for a permit.

## Live Dog Import Permit Team

Email: [ac.dogimport.mailbox@usda.gov](mailto:ac.dogimport.mailbox@usda.gov)

Phone: [816-737-4223](tel:816-737-4223)

Fax: [970-494-7461](tel:970-494-7461)

Mailing Address:

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

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